NOVASOL SPRAY S.A.

QUALITY POLICY OF NOVASOL SPRAY, S.A.

1 | Meet exactly the implicit and explicit requirements and the expectations of our clients and fulfilling with the legal requests.

2 | Coherently develop the organization to give an effective response to the market needs.

3 | Spread the objectives and criteria of quality at all levels of our structure.

4 | Maintenance and monitoring the progress of indicators of quality in a way that it can permit to determine improve and ensure quality and service.

5 | Transmit our quality policy to all our suppliers.

6 | Developing the programs of continuous training.

7 | Promote and strengthen the interactive character of the whole structure.

8 | Consolidate the process of continuous improvement.

9 | Promoting the motivation of all the members of the company.

10 | Contribute and apply processes of environmental improvement.

september 8th 2014

M. Montserrat Turdiu
Quality Manager

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