## QUALITY POLICY - NOVASOL SPRAY S.A

- To know and comply with the current legal regulations and any other applicable in all areas of the company.
- To understand the demands, needs, requirements, and expectations of our customers and suppliers in order to build a mutually profitable relationship ensuring long-term success.
- To develop the organization consistently to effectively respond to market needs and expectations.
- To enhance systematic research and the use of best preventive practices at all levels and ensure reliable risk management.
- To drive continuous improvement and innovation based on efficient business processes, well-defined measurements, and feedback from various stakeholders.
- To develop the skills, creativity, empowerment, motivation, and responsibility of the personnel.
- To contribute to and implement improvement processes.

Ramón Ferrer CEO